

Bernie Wolf European Windows 3315 Dawsonville Highway Gainesville, GA 30506

Chip Emmette & Clada Monteith 9013 Salt River Christiansted, VI 00820

## SUBJECT: European Windows Recommendation

Bernie,

We are completely satisfied with the 31 windows and doors we ordered from European Windows for our new house in St Croix! We also want to thank you for guiding us through the process of obtaining our windows, from start to finish.

The quality of the windows and doors from European Windows as well as the integral hurricane shutters is absolutely beyond compare. The reinforced steel window and door frames are certainly built to last and the finish of the frames exceeded our expectations. All the hardware is truly a product of superior German engineering making them incredibly easy to operate whether in tilt, turn-out or sliding door mode. We are also especially pleased with our choice to include the integral hurricane shutters which will provide us very credible protection and peace of mind.

Your exceptional commitment to your customer must also be lauded. Throughout the ordering process you led us in the right direction so that the final choices made were exactly what we needed for each application. We are also very grateful for the personal attention you provided in coming to the Virgin Islands to oversee the installation. Not only do we have a fantastic set of windows and doors, we know they are installed right and your personal tutelage on what we need to do to properly maintain them will ensure they last.

We absolutely, and without reservation, will recommend European Windows to anyone looking for doors and windows for their home. Not only are they a beautiful part of the architectural design of our home but we also feel there is not another product on the market that can compare!

Chip Emmette

Clada Monteith