August 31, 2006

Mr. Bernd Wolf European Windows 3315 Dawsonville Hwy. Gainesville, GA 30506

## Subject: Window and Door Recommendation

Dear Mr. Bernd Wolf,

I just wanted to right this personal letter to you recommending your products to anyone who wants the best windows and doors for Hurricane prone areas especially in southern Florida and the Bahamas.

It all started when I to the 2002 National Builder's show in Las Vegas and saw the quality of European's product and commitment to their business.

I have been specifying their product since that time on several hi-end residences, Condominiums and resort applications. Their unique "Tilt and Turn" feature on the windows and doors is ideal for the Caribbean in areas with heavy ocean breezes. I am personally using them on my Beach House in the southern Bahamas and would not even consider any other product.

Bernie's professional commitment and his personal attention to his business are better than any company or product I have ever seen in my diverse research of Architectural products.

Lastly, their warranty is one of the best in the industry and when there is any problem European is "on it". In my business, there are guys who say what they mean but I only work with guys that get it done before I have to say something. That's accountability.

Sincerely yours,

## Ronald J. Rickert II, AIA

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