

Residential

Commercial

Industrial

George Heard Contracting

October 22, 1999

European Windows
1230 Calhoun Rd.
Dahlonega, GA 30533

Thank you for all you did to make my first exposure to European Windows® a most enjoyable experience.

I have been in the building business for over 20 years and have never felt more comfortable about making a decision regarding a new product. Thanks to your product knowledge, confidence and the support of Millard and Bernd, I made my decision long before you knew what my intentions were. There was no doubt in my mind that we were about to purchase the absolute best windows I have ever seen. I would also like to say that you are one of the few who did everything you said you would do regarding the shipping and delivery of our windows.

In closing, please feel free to share this letter with whom you may choose. For those of you that might be reading this, I have never seen a window system as simple and as safe to install as these are. The installers that were seeing them for the first time knew that I had made the right decision. I hope that you do the same. Again, thanking you for this most enjoyable business experience, I remain,

Respectfully,



L. George Heard